Wireless

Not Connecting? Try This First:

Not Seeing the CADL Wireless Agreement Screen?

- Has your device connected to wireless recently in other locations? Do you have the latest operating system updates?
- In your wireless settings, choose CADL Wireless* NOT CADL Staff.
- Is the wireless feature turned on in your device? Is Airplane mode OFF?
- In the Address box of your web browser, go to a site that does NOT have https or a padlock showing i.e. **mel.org.** This may trigger the agreement screen.
- If you still don't see the agreement screen, Turn wireless service off and on. Turn airplane mode on and off. Still not connecting? Turn your device off and on.

*If you don't see "CADL Wireless" in the list of available networks, your wireless software may not automatically create a profile when it senses an available wireless service and you will need to create one. Refer to your software documentation for specific instructions:

SSID (network name): CADL Wireless
Encryption or Security Settings: none (no WEP or WPA keys)
Mode or Network Type: infrastructure (not ad hoc)

After creating your profile and connecting to it, close your web browser and start it again.

CADL Wireless: Not Connecting? Windows Products

(Windows laptops, tablets and smartphones etc.)

Windows 7:

1. Start button>Control Panel>Network and Sharing Center.
2. Adapter Settings> Double click your wireless adapter.
3. Properties> Double click "Internet Protocol Version 4 (TCP/IPv4.
4. Make sure "Obtain and IP address automatically" and "Obtain DNS server address automatically" are both checked. Click OK.
5. Restart your computer.

Windows 8 and higher:

1. Tap the Windows key.
2. Search for the Network and Sharing center.
3. Do steps 2-5 above.

If wireless still won't connect, make sure your web browser is NOT configured to use a proxy. Close and reopen browser after doing the following:

Internet Explorer: Tools > Internet Options>Connections>LAN Make sure all the proxy server options are unchecked.

Chrome: Settings>Show Advanced>Settings>Network>Change Proxy Settings>LAN Make sure all the proxy server options are unchecked.

Firefox: Tools menu > Options>Advanced>Network>Settings Make sure the option "Direct connection to the Internet" is selected.

CADL Wireless: Not Connecting?
Apple Products

IOS operating system: iMacs, tablets, iPads, iPhones etc.

iMacs and tablets, OS X (MacBooks)

1. System Preferences>Network.
2. Click "Wi-Fi" – Make sure Wi-Fi is set to "ON"
3. Select "CADL Wireless" from list
4. Click "Advanced" - Click TCP/IP tab.
5. Select TCP/IP tab
6. Set the Configure IPv4 option to "Using DHCP."
7. Click "Proxies" tab and make sure no proxy is selected
8. Leave all other settings blank. Click Apply Now.
9. Restart your computer or tablet.

iOS (iPhones and iPADS) Make sure your web browser is NOT configured to use a proxy:

1. Safari> Preferences.
2. Click on the Advanced icon.
3. Click on the Change Settings button next to Proxies.
4. In the scrolling list of proxies, make sure they are all unchecked.
5. Click Apply Now. Close Safari and start it again.

CADL Wireless: Not Connecting?
Android Products

(Android operating system: tablets and smartphones other than Apple and Windows, wifi capable Kindles and Nooks)

1. Go to System Settings – connections - wifi
2. Select CADL Wireless from the list
3. Select "show advanced settings"
4. Make sure "Proxy" is set to "None"
5. Select "IP Settings" and make sure "DHCP" is enabled
6. Try to reconnect to CADL Wireless.

Check the website of your manufacturer or service provider (Samsung, Galaxy, Amazon, Sprint, Verizon, T-Mobile etc.) for specific troubleshooting for your device.